

DOCKET NO. 10628ROUS01U (NORT10-00169)

PATENT

Customer No. 33000



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of : Michael C. G. Lee

Serial No. : 09/472,910

Filed : December 27, 1999

For : CALL FEATURES FOR AUTOMATIC CALL  
DISTRIBUTION SYSTEM

Group No. : 2642

Examiner : Quynh H. Nguyen

**MAIL STOP AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AND RESPONSE TO OFFICE ACTION**

This Amendment is filed in response to the Office Action mailed February 23, 2005. Applicant respectfully requests a two (2) month extension of time for filing a response to the Office Action. The response period is presently set to expire on May 23, 2005, and if this Request for Extension of Time is granted, the new response date will be July 23, 2005.

In response to the Office Action having a mailing date of February 23, 2005, please amend the above-identified application as follows: